

* COVID-19 FAQ's

Is it safe to schedule a regular appointment?

State officials consider optometrists essential providers and therefore are able to see patients for vision and medical eye care. We are taking all safety precautions as advised by the CDC and American Optometric Association to ensure a safe and sanitary environment for all patients. We will also be asking a few screening questions when you schedule your appointment. If you develop any symptoms of illness, we ask that you reschedule your appointment. We will be taking your temperature as part of your appointment.

What precautions are you taking to stop the spread of COVID-19?

We have several precautions in place to ensure the safety of our patients and our team. We will be wearing masks and providing them to our patients if they don't have their own mask. Hand sanitizer and gloves will also be available. We are limiting our schedule and therefore the number of patients in our office at one time. We ask that patients come alone, unless the patient is a minor or a caregiver is needed. We will maintain 6-foot social distancing in the office. We are spacing out our schedule to allow time to thoroughly disinfect all surfaces and equipment in between each patient. We will also be sanitizing every frame that is tried on in our optical.

What if I don't have a mask? Am I still able to schedule an appointment?

Absolutely! We are asking that all patients wear masks for their appointment. If you don't have a mask of any kind, we will provide a surgical mask for you.

Can I try on frames at this time?

Of course! We are cleaning each frame after it is tried on and will allow you to remove your mask while trying on frames. Nichole and Dr. Webb will provide recommendations for the best frame for your face shape and prescription while practicing social distancing.

Can I still get my new frames fitted when picking them up?

Yes! We ask that you set up an appointment to pick up your frames so we can ensure that Nichole can fit them for you.

Should I be wearing contact lenses at this time?

Yes, it is okay to wear contacts. One of the main concerns around preventing COVID-19 is the amount of times you touch your face and eyes. That means you should wash your hands thoroughly before putting your contacts in and also before removing your lenses. Properly disinfect your lenses with multipurpose solution or Clear Care solution (follow directions carefully). Do not use saline only. Dispose of your contact lenses according to your doctor's instructions. If you become sick, we do recommend you discontinue contact lens wear.

If you need to order more contacts and your prescription has not expired, you can order boxes of contacts on our website and have them shipped directly to you!